

How To Register



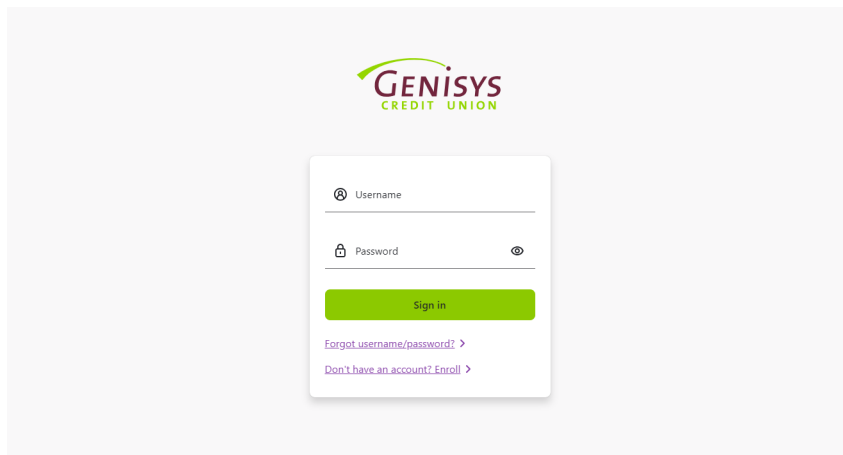
Note: Each member or joint member has the ability to create their own login credentials for Online Banking. When asked, please enter YOUR personal information to establish your identity and create your Online Banking Used ID. You will have the opportunity to link additional memberships from within Online Banking once you complete your initial registration.



Step 1: Genisys Homepage

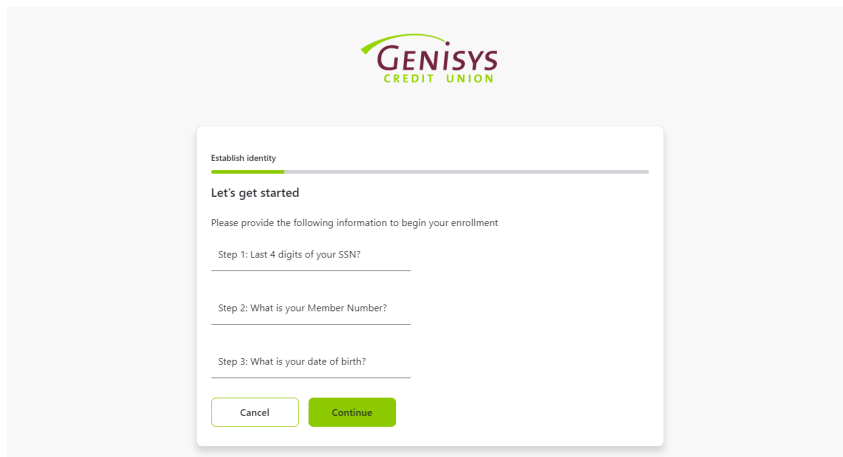
- Go to www.genisyscu.org.
- Click **Login** in the upper-right of the homepage.

This will open the Login screen for Online Banking.



Step 2: Login Screen

On the Login screen, click **Don't have an account? Enroll**



Step 3: Establish Identity

On the Establish Identity screen, **enter the following:**

- The last four digits of your **Social Security Number**
- Your primary **Member Number**
- Your **Date of Birth**

Click **Continue**.

Step 4: Login Information

On the Login Information screen, create a Username that will be used to access your accounts for both Online and Mobile Banking.

- Follow the username requirements shown on the screen to **create your Username**.
- Follow the password requirements shown on the screen to **create your password**.
- **Re-enter your Password** to confirm.
- Select **Continue**.

Step 5: Account Nickname

On the Account Nickname screen, you will have the opportunity to personalize the way in which you view your accounts within Online and Mobile Banking. The name you enter will be viewable next to your accounts in Online Banking for this membership.

- **Add a nickname** to reference this membership.
- Select **Continue**.

Step 6: Confirmation

On the Confirmation screen, you will be presented with a recap of the information entered up to this point.

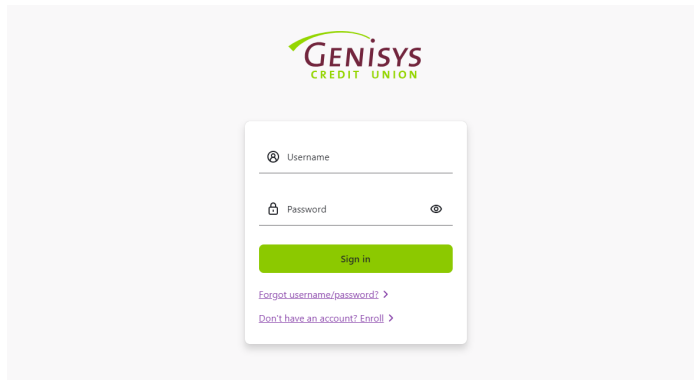
- **Review the information shown** to confirm accuracy.
- **Review the terms and conditions**.
- **Check the box** to accept the terms and conditions.
- Click **Confirm and Enroll**.

Congratulations!

You have successfully registered for Online and Mobile Banking.

- Click **Return to Login** to start the login process.

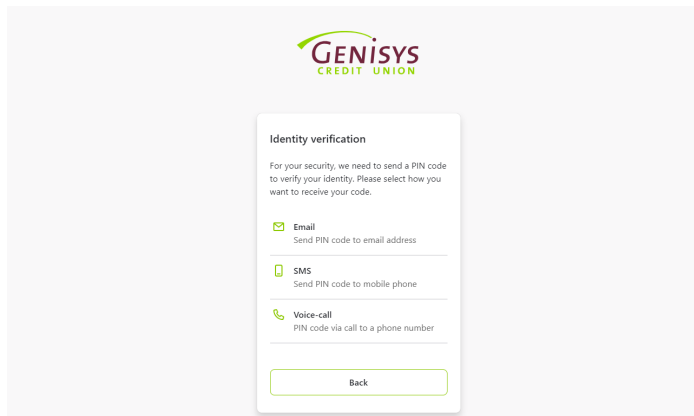
How To Login



Step 1: Enter Username and Password

If you are not already on the login page, go to www.genisyscu.org. Click Login in the upper-right of the homepage.

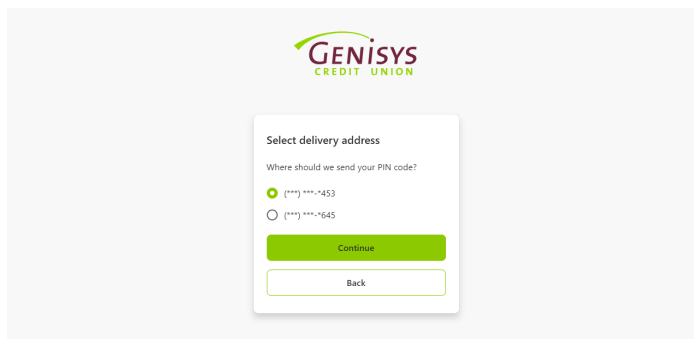
- To login, you will need to **enter your username and password** you created during the registration process.
- Click **Sign in**.



Step 2: Select Verification Method

For added security, a one time activation code is required to complete this action. As a user, you will be asked to complete the verification process one time, per browser you are using to access the system.

- On the Identity verification screen, **choose one of the options** presented to receive your verification code.



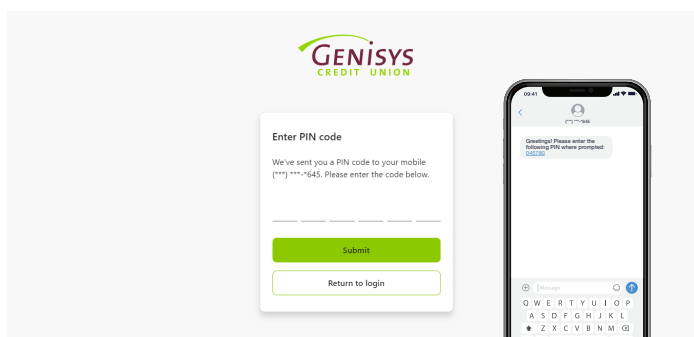
Step 3: Specify Code Delivery Method

Select where you would like to receive the code.

Choose one of the options presented.

Note: If the contact information shown is not accurate, please attempt another verification method or contact Genisys at 1-800-521-8440 x5.

Click **Continue**.



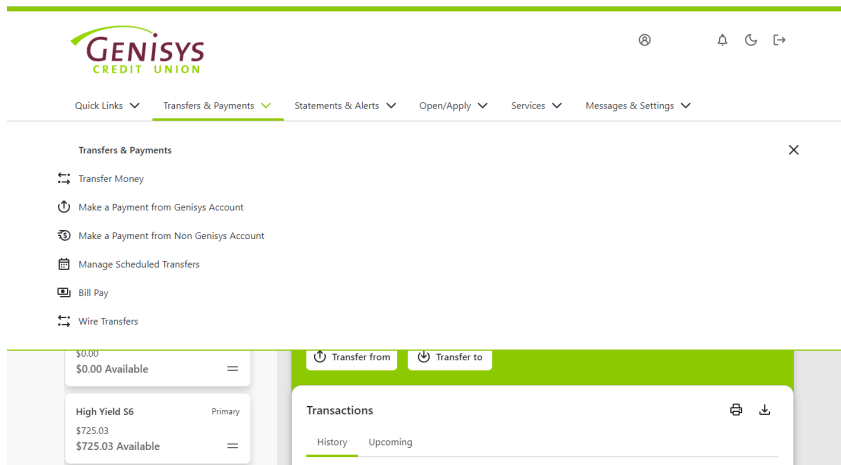
Step 4: Enter Code

- Finally, retrieve the code from the method you selected and **enter the code** on the screen.
- Select **Submit**.

This allows access to our Online Banking system.

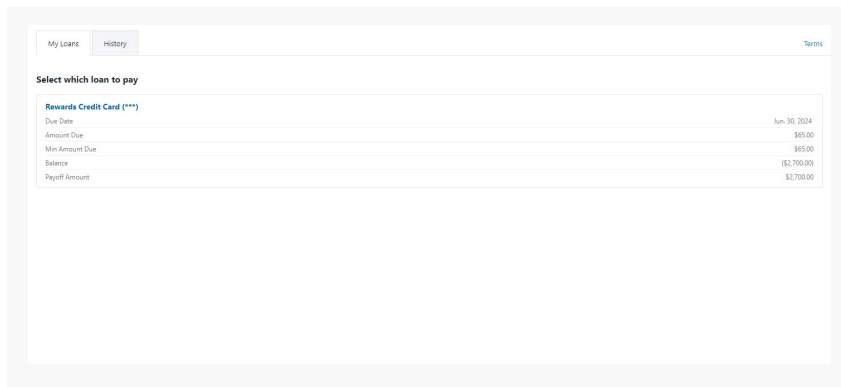
Make a Payment from Non Genisys Account

Note: Payments can be made using a Visa, Discover, or Mastercard debit card, or a Discover or Mastercard credit card, issued to you by a financial institution other than Genisys Credit Union, or by eCheck, which uses the account and routing number for an account held in your name at another financial institution.



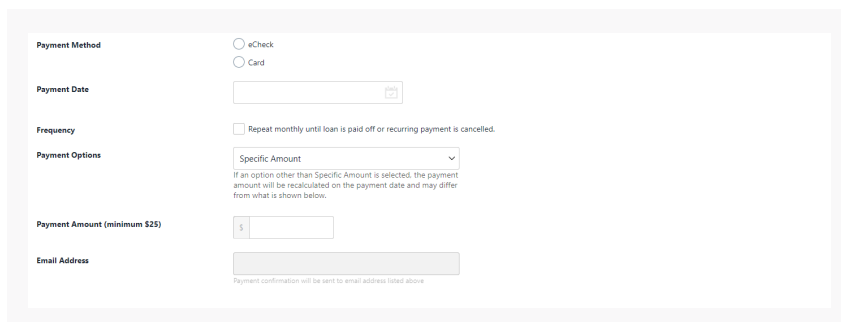
Step 1: Transfers & Payments > Make a Payment from Non Genisys Account

- Once you have logged into your Online Banking, from the main menu along the top of the page, click **Transfers & Payments**.
- From the drop down menu, click **Make a Payment from Non Genisys Account**.



Step 2: Select Your Loan

The My Loans tab will display all open loans on the account, simply **click on the loan you're wanting to pay**.



Step 3a: Enter Payment Information

From the Make a payment screen, you can **choose**:

- **How you'd like to pay** (eCheck or Debit/Credit Card)
- **When you'd like the payment to take place**
- **The payment amount**

Click **Continue**.

Figure A.
eCheck

eCheck
Payments after 01:00 PM EST, which are scheduled for today, will be processed the next business day.

Routing Number [See Sample](#)

Confirm Routing Number

Bank Name

Account Type

Account Number [See Sample](#)

Confirm Account Number

Account Holder Name

Figure B.
Debit/Credit Card

New Card

First Name Last Name

Card Number

Expires On / CVV

Show CVV

Street

Suite, Floor, #

City State Zip Code

Save card information to be used for future card payments

Step 3b: Enter Payment Information

If paying by eCheck, you'll be asked to enter the information shown in Figure A.

If paying by Debit/Credit Card, you'll be asked to enter the information shown in Figure B.

Once all the payment information has been entered, click **Continue**.

Verify Your Payment

Verify Your Payment

⚠ Your payment has not been submitted. Please verify payment details and select confirm payment

← BACK

Total Amount **\$65.00**

This payment will be processed on Aug. 02, 2024 and will be completed on Aug. 02, 2024

Payment to Loan	Rewards Credit Card (***)
Payment Completion Date	Aug. 03, 2024
Frequency	One-time
From Account	ECheck - (***)
Payment Amount	\$65.00
Transfer Start Date	Aug. 02, 2024
Transfer Completion Date	Aug. 02, 2024
Processing Fee	\$0.00

[Confirm Payment](#) [Cancel](#) [Print](#)

Step 4: Verify Your Payment

The next screen will display an overview of the payment instructions. If everything looks correct, you can **click Confirm Payment** to submit the payment.

A confirmation email will be sent to the email address associated with your account.

Fees associated with this process are listed below:

Payment Type	Payment Applied	Amount	Fee in OLB/ Mobile
eCheck	Same Business day if received by 1pm ET	\$25 - \$2,500 per pmt.	FREE
Card	Same Business day if received by 8pm ET	\$25 - \$200	\$10
		\$200.01 and up	5% of amount

Please be advised that prior to utilizing the Credit Union's Incoming Loan Payment process, members will be asked to fully read and consent to the Credit Union's Incoming Loan Payment Terms and Conditions.